Patient Charter

The revised Charter of Patient Rights and Responsibilities summarises what you can expect – and what is expected of you – whenever you use NHS services or receive NHS care in Scotland. The Charter also explains what you can do if you feel that your rights have not been respected.

Everyone who uses and provides NHS services in Scotland has a right to be treated with consideration, dignity and respect.

To find out more or to read the Patient Charter in full, visit nhsinform.scot/health-rights